COMMONWEALTH OF KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES DEPARTMENT FOR MEDICAID SERVICES

IN RE: CONSUMER RIGHTS AND CLIENT NEEDS TECHNICAL ADVISORY COUNCIL

APPEARANCES

Emily Beauregard CHAIR

Miranda Brown Arthur Campbell Patty Dempsey TAC MEMBERS

CAPITAL CITY COURT REPORTING TERRI H. PELOSI, COURT REPORTER 900 CHESTNUT DRIVE FRANKFORT, KENTUCKY 40601 (502) 223-1118

APPEARANCES (Continued)

Stephanie Bates
Veronica Cecil
Judy Theriot
Angie Parker
Charles Douglass
Sharley Hughes
Leslie Hoffman
DEPARTMENT FOR MEDICAID
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(Court Reporter's Note: At the request of DMS, all other participants appearing via Zoom or telephonically will not be listed under Appearances.)

AGENDA

- 1. Welcome and Introductions
- 2. Approval of Minutes
- 3. Open Enrollment TAC Members and DMS Staff
 - What is the status of MCO contracts for 2021?
 - Will Passport Health Plan members stay with Molina unless they actively select another plan during OE?
 - What information will beneficiaries be receiving to compare MCO plans?
- 4. Copay Regulation TAC Members and DMS Staff
 - · What is the status of the copay regulation?
 - How will Medicaid beneficiaries be informed of copay changes?
 - What is the plan for eliminating copays long-term?
- 1-2-3 Not Cost to Me Campaign and Coverage for Immigrants TAC Members and DMS Staff
 - What counties/cities are being targeted? What has the response been from Black and Brown communities?
 - What coverage options is CHFS working to expand access to for individuals who will not be eligible for Medicaid after presumptive eligibility coverage ends?
 - Is DMS considering removing the 5-year bar for legally residing pregnant women?
 - How can individuals not otherwise eligible for Medicaid apply for Emergency Medicaid? Can an application be submitted online or over the phone? Will outpatient services be covered when considered medically necessary?
- 5. SUD and Reentry TAC Members and DMS/OIG Staff
- What is the status of DMS's 1115 waiver for pre-release services?
 - What alternatives are DMS exploring to eliminate suspension issues when individual's are released from incarceration?
 - Is there any OIG oversight of "sober living" housing or "recovery residences"? If not, is this something CHFS is working on?
- 6. Public Charge Rule TAC Members and DMS Staff
 - Thank you for posting the memo! Can the link on CHFS's website be corrected to say "Public Charge" instead of "Public Change"?

AGENDA (Continued)

- 7. 1915(c) Waivers TAC Members and DMS Staff
 - What is the status of the EVV implementation?
 - What is the status of rate review?
 - On DMS's Appendix K application approved March 25th the Option K-2-I box wasn't selected (see below). Is there a reason for this? How are necessary supports provided in hospitals?
 - "I.

 Temporarily allow for payment for services for the purpose of supporting waiver participants in an acute care hospital or short term institutional stay when necessary supports (including communication and intensive personal care) are not available in that setting, or when the individual requires those services for communication and behavioral stabilization, and such services are not covered in such settings."
- 8. ADA guidelines related to making accommodations for disabled individuals to participate in TAC and/or MAC meetings TAC Members and DMS Staff.
 - What is the status of DMS providing personal assistance, interpretive services, transportation, and overnight accommodations as necessary to ensure full TAC/MAC participation?
 - Can a policy be written outlining the process an advisory committee member need to follow to request assistance/accommodations?
- 9. Recommendations for the September MAC Meeting TAC Members
- 10. Upcoming Meetings
- 11.Adjournment

MS. BEAUREGARD: I will go

ahead and call the meeting to order. I'm Emily

Beauregard for folks who haven't met me before. I'm

the TAC Chair and the Director of Kentucky Voices

for Health, and it's nice to see some faces and see

people's names on here who we may not see as

regularly anymore.

This is our first Consumer TAC meeting since the pandemic started, and, so, we're excited to get these back on track.

If you joined after I mentioned this, we're just putting people's names and titles, and if you want your contact information in the Chat so folks know who is on the phone.

We will do introductions of TAC members and DMS staff. And, Sharley, did you have any housekeeping that you wanted to go over before we start the meeting?

MS. HUGHES: Basically, it was just to let everybody know that we did not have all the participants introduce themselves; but if any of you speak, please be sure and give your name and agency so we know who you are for the court reporter. The TAC members need to be visible via video.

1 MS. BEAUREGARD: Thank you, 2 Sharley. 3 MS. HUGHES: I will try and 4 watch Chat in case anybody has questions. So, if 5 somebody other than the TAC members has a question, if you want to type it in Chat and I'll try and help 6 7 Emily get those questions answered. 8 MS. BEAUREGARD: Thank you. 9 That would be really great. And if people can just keep their phones on mute when you're not talking 10 11 and if you want to use that Chat function, that would be helpful. 12 13 So, I'll just call on our TAC 14 members to do introductions. And, then, as DMS 15 staff speak, you just introduce yourself like 16 Sharley said. (INTRODUCTIONS) 17 18 MS. BEAUREGARD: The first 19 thing on our agenda is approval of minutes from February since we haven't met since then. It's been 20 21 such a whirlwind of a year. Are there any questions 22 or concerns before we make a motion to approve? Any 23 changes? I'll take a motion. 24 MR. CAMPBELL (By Interpreter:)

I'll make a motion that we approve the minutes of

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1	February.
2	MS. BEAUREGARD: Thank you,
3	Arthur. Can I get someone to second?
4	MS. DEMPSEY: I'll second.
5	MS. BEAUREGARD: Thank you,
6	Patty. All in favor. Any opposed? Minutes pass.
7	The first topic of discussion
8	on the agenda is open enrollment. Would it be
9	helpful for me to share the agenda? I can do that if
10	you give me permission. I'll go ahead. Oh, it's
11	disabled. Never mind. I thought the option was
12	there.
13	MS. HUGHES: I'll go ahead and
14	share it.
15	MS. BEAUREGARD: That would be
16	great. Thank you.
17	MS. HUGHES: Stephanie Bates,
18	Deputy Commissioner, is on the line and she will be
19	able to address your Number 3 items on open
20	enrollment.
21	MS. BEAUREGARD: Perfect.
22	Thank you. Hi, Stephanie.
23	MS. BATES: So, Sharley, are
24	you going to share that because I don't have it in
25	front of me?

MS. HUGHES: Yes.

MS. BEAUREGARD: As Sharley is getting it up on the screen, I'll just tell you. I can walk through these. The first is a status of MCO contracts for 2021.

MS. BATES: So, I have a couple of things to say about that. We're still on target as of right now but there is a pending lawsuit. So, I can't really talk a whole lot about that, but we still are on track until we hear something back from a Judge on that lawsuit. So, that's about all I can about that.

I will say that because of that lawsuit, we had to halt sending out open enrollment letters. The Judge ordered us to do that. Only about twenty thousand, I think, went out one day and then we were told to stop.

MS. BEAUREGARD: I did see an email that was sent to some Application Assisters. So, did the Judge indicate when he or she would make a ruling so that we know when people will get their open enrollment information?

MS. BATES: Well, I think we're expecting to hear something maybe by Friday hopefully, but that doesn't mean that the open

1 enrollment letters will start back. It will just 2 mean whether or not we have been - it's an 3 injunction hearing. So, they'll either say we have to completely stop everything or we can keep going. 4 5 So, everything is just up in the air right now. 6 MS. BEAUREGARD: Okay. All 7 right. Thank you. 8 MR. CAMPBELL (By Interpreter:) 9 You don't know why she stopped it, do you? 10 MS. BATES: Because one of the MCOs that did not get a contract for January of 2021 11 filed an injunction hearing. The Judge had to rule 12 13 on that or has to rule on that - hasn't done that yet but we've been ordered to stop to reduce 14 15 confusion for our membership. MR. CAMPBELL (By Interpreter:) 16 17 Okay. Thank you. 18 MS. BEAUREGARD: Stephanie, so, 19 the notice that went out was very, very vaque and it 20 kind of just left more room for questions and maybe 21 some anxiety. 22 So, if it's possible, if by 23 Friday there's no real clarity on what's going to

happen next, it might be good to send out a notice

just saying that it's really due to the lawsuit

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1 because I think it's just left open for people's 2 imaginations. 3 MS. BATES: We can only do what 4 the Judge allows us to do. 5 MS. BEAUREGARD: So, you can't 6 say what----7 MS. BATES: I don't know that 8 the Judge has ruled yet because they're not - he 9 doesn't have to rule until Friday. So, everything is dependent on what the Judge asks us to do. 10 11 MS. BEAUREGARD: Oh, no, I 12 understand that. 13 MS. BATES: Of course, we will 14 communicate as much as we can. If something happens 15 and we have to stop everything, obviously we will 16 communicate that; but what went out through open enrollment, if we're allowed to continue, will 17 18 continue to go out. 19 MS. BEAUREGARD: No, no, no. 20 I understand now where I might not have been 21 So, what I was meaning to say is the people 22 like the Application Assisters who got the very

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24

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brief notice that open enrollment was kind of paused

or on hold and not to share any information, that

was just very vague, not the open enrollment

information that went to consumers.

So, if this continues for a while, the injunction, or having to keep Medicaid open enrollment on hold continues beyond this week, it might be good to just share that it's related to a court case because I think people are just imagining lots of different scenarios.

MS. BATES: Right. We will do that if we're allowed to reference, of course, the court case. So, I can't really say, but, of course, if there's any way that we can, we will communicate.

MS. BEAUREGARD: Okay.

Miranda, did you have something?

MS. BROWN: I was agreeing that Application Assistors were a little confused by the email that went out. So, a little bit of clarification if possible would be helpful.

MR. CAMPBELL (By Interpreter:)

Am I right, right now, no one can get on Medicaid

until the Judge rules? Am I right?

MS. BATES: No. No. Anybody can apply for Medicaid still. All of that is the same. The presumptive eligibility is still the same. The only thing that is on hold - open enrollment still isn't really on hold. The only

1 thing that is on hold is us mailing out open 2 enrollment materials to members. 3 We have not stopped 4 systematically open enrollment. We haven't done 5 anything systematically and we can't until we know what we are allowed to do after the Judge rules; but 6 7 as far as Medicaid, anybody can apply for Medicaid 8 today just as they did two weeks ago or whenever. 9 MR. CAMPBELL (By Interpreter:) 10 All right. Thank you. 11 MS. BATES: You're welcome. 12 MS. BEAUREGARD: Arthur, I 13 would guess that the issue with the lawsuit is that 14 Anthem is hoping to keep their contract for next 15 year because that's the dispute, and, then, the open 16 enrollment materials would have to change because people would have the option of Anthem if they were 17 18 to win the case, I would guess. 19 I think what Stephanie is 20 saying is it's just the materials with the 21 information about the plans. So, hopefully, we'll 22 get more information about that soon. 23 Another question that I had,

Stephanie, and this is assuming----

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MS. HUGHES: Can you all see

the agenda now?

MS. BEAUREGARD: Yes, we can.

3 Thank you, Sharley.

This is assuming that nothing changes with the plans that we're anticipating for 2021. Since Passport has been purchased by Molina but is essentially a different plan, will the members that are currently with Passport Health Plan stay with Molina unless they actively select another plan?

MS. BATES: So, Molina acquired Passport and all that Passport owns including its members. And, so, the name right now that is on open enrollment materials that we're holding is now Passport Health Plan by Molina Healthcare.

And, so, those Passport members will just go into that plan which is essentially owned by Molina anyway. So, that's the plan there as of today.

MS. BEAUREGARD: Will

information about the specific benefits and additional incentives that each MCO provides, will that information be going out because I think for Passport members in particular, if they're going to be kept on with Molina, if there's any change in

what those benefits or incentives are, they'd probably want to know?

MS. BATES: The MCOs are responsible for relaying that information out and doing their advertising. Of course, Passport members who have been acquired by the Molina plan, there's going to be extra expectations for communication. It already has started because that honestly is going to happen anyway because of the fact that it's an acquisition that's outside of the contract.

MS. BEAUREGARD: The

difference is with Anthem going away, we assume, every Anthem member will have to select a plan or they'll be auto-enrolled. In this case, even though Passport has gone away in one sense but Molina has purchased them, if they change the provider network or the benefits, I just want to be sure that members who are enrolled with Passport today are clear on what their network and their benefits and incentives will be for next year and not assume that Passport is the same.

MS. BATES: Right. Yes. All MCOs are responsible for communicating benefits to their members, and in this case, any changes and

providers, to be honest with you, so, with those members and providers.

MS. BEAUREGARD: Okay. In the past, in past open enrollment years, there's been a side-by-side comparison of each plan which has been really, really helpful for consumers, and I know that Application Assistors have really appreciated having that whenever they're helping to explain the difference between the plans.

We noticed that that wasn't in the materials this year. Is that something that DMS is still working on?

MS. BATES: No. We decided this year just to relay the information and for the plans to do what they do as far as advertising and all of that.

Part of the reason why we did that is because we felt that just based on what we had created in the past, some of the plans may have had an undue advantage. We kept the report card in there but obviously we couldn't put the new plans, any kind of scores on there because they weren't plans before.

But, no, that was a decision we made and we are relying on all of the plans to

1	advertise what they have to offer. Obviously, the
2	websites are out there and are making that available
3	to Assistors and everyone else, right, all the DCBS
4	folks and all of that.
5	And, then, I believe, and I'll
6	have to make for sure because I'm not sure on this,
7	but I think some of that information is available on
8	the self-service portal as well.
9	MS. BEAUREGARD: So, the portal
10	will have information on the benefits and provider
11	networks of each MCO?
12	MS. BATES: No. Really, what I
13	just said was is I believe - I'll have to check - I
14	believe that that information is on the self-service
15	portal but I'll check.
16	MS. BEAUREGARD: That would be
17	good to know. Thank you.
18	MR. CAMPBELL (By Interpreter:)
19	I never heard of this company. Does anyone know if
20	it is a good health company?
21	MS. BATES: The Department
22	can't answer that question.
23	MS. BEAUREGARD: Arthur, are
24	you speaking about Molina in your question?

MR. CAMPBELL: Yes.

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1 MS. BEAUREGARD: They have 2 operated in Kentucky before that I know of but I don't have much more information. 3 4 MR. CAMPBELL: Thank you. 5 MS. HUGHES: There is a 6 question in the Chat. So, no plan details on the 7 United Healthcare MCO until the Anthem lawsuit is 8 settled? 9 MS. BATES: I don't understand the question. What do you mean by information? 10 MS. HUGHES: Plan details for 11 the United Healthcare MCO. 12 13 MS. BEAUREGARD: Stephanie, did 14 you say that marketing is still going on even though 15 it's the open enrollment materials from DMS that are 16 on hold? 17 MS. BATES: As of right now, unless we're told to stop, yes, it's all that stuff, 18 19 but I'm not sure what the question is asking. 20 don't know what plan details, what that means. MS. HUGHES: They have written 21 22 back. It says like provider network and so forth. 23 MS. BATES: So, all of that work is still going on behind the scenes and they 24

They're

each have websites out there right now.

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actively recruiting and contracting with providers now. And, so, as we get through readiness, obviously, we have to get through a lawsuit as well. So, everything is kind of pending on this lawsuit before we do a whole lot of outward push with a lot of those things; but as soon as we get more information, we will get that out to the TACs through Sharley.

MS. BEAUREGARD: So, Shawn, I saw your followup there about eyeglasses, too, and it's my understanding from the UHC folks that they are getting approval for information about the particular benefits and incentives.

So, I don't know, Whitney, if you want to share any more information today. I don't want to put you on the spot.

MS. ALLEN: No problem. So, we're just waiting for State approval on some of the marketing materials----

MS. HUGHES: Excuse me. Can you identify yourself, please. I'm sorry.

MS. ALLEN: Yes. Whitney Allen with United Healthcare. And in answer to your question, we're just waiting on State approval for some of the marketing materials that we distributed,

but happy to help answer any questions from some of the groups that are on the phone if they want to contact us afterwards. And, then, once we get that State approval, then, we'll be able to distribute those materials that speak directly to those valueadded services.

MS. BEAUREGARD: Great. Thank you.

MS. BROWN: As an Application
Assistor, it's been really helpful to have
information about eyeglasses and dental care because
those are two of the primary things that I think,
other than provider networks, those are two of the
things that applicants will need. That was one of
the things that was in the side-by-side previously.

I understand what you're saying, Stephanie, about maybe not including all the details that were in the side-by-side. You don't want to give an advantage to certain MCOs, but I do think that's important information to help consumers make an informed decision about the dental and eye care.

MS. BATES: And those are more than welcome to share that with the TACs. That is completely an MCO decision. I don't know why they

wouldn't do that.

MS. BEAUREGARD: It would be great to have that information. My biggest concern is that consumers get the information in one place. So, if it is on the SSP or if we - I'll speak now for KDH - could put together something that would be maybe not as comprehensive as that side-by-side has been in the past but at least speaks to the issues, the services that people are most concerned about, we'd be happy to do that, but we just want to make sure consumers aren't having to go in search of five separate websites and really dig around for this information because it will happen.

So, we'll continue to follow up and any information that we can get after this call would be great.

I think that that was really our last question about open enrollment. Were there any others before we move on? I know, Stephanie, that you mentioned the SSP which has been redesigned, and I believe it's launching in October, right? Is it going to be ready for open enrollment?

MS. BATES: Yes.

MS. BEAUREGARD: So, that is supposed to be a more user-friendly, easier-to-

navigate system which we're excited about. So, we really appreciate DMS' work on that.

The next item on the agenda which I forgot to number, so, I apologize for drawing things off. I was going to renumber it and, then, I decided that that might be more confusing to have a separate version of this document.

So, it's the 1-2-3 No Cost to Me Campaign.

MS. BROWN: Emily, what about

Number 4?

MS. BEAUREGARD: Oh, I'm sorry. I totally skipped that. I was so, like, focused on the un-numbered. Yes, the copay regulation. Thank you. Let's go back to the copay regulation and what the status is. I think there's been some confusion about what's changing and why it had to change.

MS. BATES: So, Veronica, are you on here? Can you speak to the reason why it had to change?

MS. HUGHES: She is on.

MS. BATES: She may have had to step away. All I know is that there was a part of the statute that sunset at the end of June, the end of the last State fiscal year. And, so, there was

some language in there that said that we basically had to have a nominal copay.

So, at one point, we tried to figure out what's the actual definition of nominal. We were trying to make the definition of nominal be zero but that's not necessarily what went over.

So, where we settled and what was filed and what passed committee, I believe, a couple of weeks ago was that we chose for the three services that are required to have a copay which was non-emergency use of the ER and non-emergency use of the ambulance and prescriptions, we decided to do a \$1 one time per year copay on those.

And, then, within that regulation, MCOs also have the ability to waive if they choose to do that. And this is all fairly new. So, I'm not going to be able to answer a question about whether or not they're going to waive because we don't know that yet.

 $$\operatorname{MS.}$$ BEAUREGARD: That was going to be my next question.

MS. BATES: I knew it was. I could see it coming, but I promise you, I would tell you if I knew. Where it's so new, we've kind of gotten with them on their handbooks and they kind of

are in the same boat as you in saying what's going on with the copay regulation.

So, anyway, that's where we are. Hopefully, all of the MCOs will go ahead and waive but I just don't know that. We haven't directed them to do that, but I think the hope is is that during the next Session, we're able to eliminate copays altogether.

MS. BEAUREGARD: We would really like to see that happen, and I know that Senator Meredith----

MS. BATES: That's where we were going until this happened.

MS. BEAUREGARD: Right. Oh, yeah. We appreciated the work that DMS did to eliminate copays in the first place with the changes to the regulation and understand that because that language wasn't in the budget bill, that this had to happen.

But I guess I'm worried about how consumers are going to be informed of this temporary change, and I suppose it may not be necessary if every MCO chooses to waive the copays; but if they choose not to, then, that would be really important information for consumers to have

during open enrollment, too.

MS. BATES: Yeah. So, we'll probably get that out over the next few weeks.

Again, this is one of those weeks we're just trying to get on the other side of hope, to be honest with you. And, so, as soon as we get more information on that, we'll share that as well.

MS. BEAUREGARD: That would be great. Is there a deadline for when MCOs have to tell you if they're planning to charge or not?

MS. BATES: Well, first they have to know if they'll be MCOs on 1/1. So, there's the first thing they have to know. So, no, there's no deadline set right now because, again, we're trying to get on the other side of this week to see what we're doing.

MS. BEAUREGARD: Thank you.

MR. CAMPBELL (By Interpreter:)

I have a question. People who are on SSI and Social Security both get \$800 a month. Am I right? You're going to make us pay \$1 a year for our medicine, right?

MS. BATES: So, the rules around who is exempt from copays still applies. So, I don't know what eligibility group we're talking

about specifically. I'm happy to put something in writing if you want to send me something in writing, but there's still a whole group of people that are exempt from copays. So, those people would not have to pay the \$1, and I'm happy to share those exempt groups with the TAC so you have that in writing.

MR. CAMPBELL (By Interpreter:) Right now, people who only get \$800 a month don't pay copays.

MS. BATES: All copays are waived right now during the public health emergency. Yes, that's correct.

MR. CAMPBELL: Thank you.

MS. BEAUREGARD: Any other questions about the copay regulation? So, we'll

look for more information when it's available.

Now the next item on the agenda is the 1-2-3 No Cost to Me Campaign and Coverage for Immigrants. Stephanie, are you going to be responding to this one, too, or is there someone else from DMS?

MS. BATES: I don't know about this one. Is this the same thing that's being brought up at the MAC on Thursday? Emily, do you know?

MS. BEAUREGARD: I'm not sure.

MS. BATES: So, does this have

to do with the Public Charge Rule?

MS. CECIL: Hi. This is

Veronica Cecil. Sorry, I was on a call. Veronica Cecil with Medicaid. So, this is the campaign that's being run to try to increase enrollment and cover more folks.

I'm sorry, Emily, because I don't think our policy folks are on to give us an update on what specific counties and cities were being targeted. I apologize that we don't have that information but we will get it for you and we'll provide it to you in writing and if we've been able to evaluate the response yet.

MS. BEAUREGARD: Okay. That would be really helpful. Do you have more information about the second piece of this, the coverage for immigrants? Specifically, we are wanting to know if DMS is considering removing the five-year bar for legally residing pregnant women which is an option that every state has.

The state, as I'm sure you know, took - I think this was back in 2014 - took the option to remove the bar for legally residing

children but not for pregnant women and we think that's a real opportunity to reduce disparities.

And, then, the other option would be making some minor changes to emergency

Medicaid that would allow for outpatient services in addition to inpatient services.

MS. CECIL: Emily, I think those things are still under consideration by the Commissioner.

MS. BEAUREGARD: Okay. I think probably most folks on the phone aren't very familiar with emergency Medicaid or time-limited emergency Medicaid I think is the official term.

Can you tell us how individuals who are not otherwise eligible for Medicaid apply for emergency Medicaid right now?

MS. CECIL: Stephanie, do you have any----

MS. BATES: Yeah. I mean, I think - I'm not real sure all the ways that that's happening right now. Again, we can provide a list. Of course, before, that was just done a lot of times in hospitals and places like that but we've expanded that.

But I will tell you, to answer

the last part of your question, so, for presumptive
- we're talking about presumptively eligible folks,
right, Emily?

MS. BEAUREGARD: Well, that's where I think we've had some discussions with the Commissioner outside of these TAC meetings, and we do have some concerns about immigrants who would not otherwise be Medicaid eligible using presumptive eligibility because of the Public Charge Rule and how it could apply and affect them.

So, emergency Medicaid is exempt from the Public Charge Rule and we just really want people to know their options. They ultimately should be able to make the choice but to know if what they're seeking is specifically COVID-19-related services that can be treated under emergency Medicaid or if they really do have some emergent condition if what they need is more preventative care or just care for other conditions and they so choose to enroll in presumptive eligibility. We just want to make sure that they're informed about that choice.

MS. BATES: It totally makes sense. And the only reason why I'm asking so many questions is because there's a lot of confusion that

we've noticed especially in the past couple of weeks about this verbiage, right? What is emergency Medicaid? What is presumptively eligible? What does that mean? And people call it different things. So, that's why I was, like, what's the question?

MS. BEAUREGARD: Yeah, exactly. Well, I'm glad you're asking because maybe we need to be more clear. I think that consumers basically don't know the difference and we need to better educate consumers on their options and what the risks for benefits might be for those various options.

And I think the Kentucky Equal Justice Center is actually working on some sort of flyer right now, like a one-pager on emergency Medicaid and I'm sure it will be very accurate information, but we really feel like people aren't informed about these two separate programs and how they might use them.

MS. BATES: And we've noticed a lot of people are using these interchangeably, right?

Now, I didn't realize.

Sharley just told me that Shellie and Charles are

both on. Would you all be able to answer?

MR. DOUGLASS: For emergency Medicaid, that only comes into play when there's an actual emergency of someone who has no insurance that shows up at a hospital or an ER and is treated. Once that emergency is no longer viable, then, that coverage ends.

There's no outpatient coverage except for individuals that may have shown up at the hospital. Something like kidney failure, that emergency remains and they need dialysis, that's something that is covered.

Generally, the coverage that they get is time-limited and as that time is close to running out based on their emergency situation, an extension can be given. Normally that comes to us through the DCBS offices who follow those particular patients who have received the emergency Medicaid through them. They typically are the ones that assign it and it comes from the hospitals.

MS. BEAUREGARD: Okay. Yeah, I understood the hospitals typically were the ones to apply for emergency Medicaid, but I've also asked some Assistors and very few people know that you can call DCBS and request an emergency Medicaid

application but I think that you can. I don't know. Maybe it's only in certain circumstances. Miranda can probably tell us more.

But, then, I also just wanted to mention that there are states that are doing outpatient services and they are still related, as you said, to an emergency condition.

But now that CMS has said that COVID-19-related services can be covered under emergency Medicaid, we know that many of those services, in particular testing but also some types of treatment, and, then, eventually the vaccination won't be inpatient.

So, we just want to make sure that people are able to receive those services for COVID-19 specifically. And, Miranda, did you want to add anything?

MS. BROWN: Yeah. I was just going to speak to that. I've seen in the past where some hospitals would help people apply for emergency Medicaid but often people don't get that assistance at the hospitals.

And, so, they can call DCBS and I've helped people call DCBS after their hospital visit to apply. And actually through the

Benefind SSP right now, if I bring an application for someone who is not eligible and someone who is not eligible for Medicaid is in a hospital, those Medicaid members, it will ask if they have an emergency condition.

And, so, I can actually initiate an emergency Medicaid application through Benefind. So, there are other ways to apply and I do think it could be really helpful and really critical information for people who might be using it for COVID-19 services.

MR. DOUGLASS: Now, the funding for emergency Medicaid, actually, it's not Medicaid, per se. That funding is separate from the Medicaid funding. It's a certain amount of money that is earmarked for the entire nation.

Currently, 75% of emergency
Medicaid money is spent in California. The other
25% is spread out through the other forty-nine
states. So far, we have not had any inquiries in
Kentucky, I guess, for emergency Medicaid for COVIDrelated things since currently we probably have and I'm on a task force - we have probably the best
COVID testing in the nation. And, so, we've not had
anybody inquire as to whether or not we would

1 pay----2 MS. BEAUREGARD: Well, 3 Charles----4 MR. DOUGLASS: And for a 5 potential vaccine, that's so far in the future 6 probably, that's something we've not even discussed. 7 MS. BEAUREGARD: I would guess 8 that the reason there haven't been inquiries is 9 because people simply don't think that it's an option. 10 They're not even aware of 11 emergency Medicaid, let alone that it would be an 12 13 option for them as someone who may not have documentation to live in the country, that they may 14 15 just not know that that's an option and something 16 that they could request. So, it's really about 17 18 informing people of what their options are so that 19 they have that information to make those decisions 20 and to know how to initiate an application. 21 I think that's what is really 22 important here because individuals often just avoid 23 getting care. They'll just wait until it becomes 24 life threatening or kind of suffer at home and get

through it; but if people need treatment or even

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need testing, some people know that there's free testing available. Other people don't. We get questions about it pretty regularly. And we've also heard a number of people say that they have been billed for COVID testing even though the law is that no one should be billed.

So, for all of those reasons,
I think we need more information about these options
and we need to get it out to consumers. I think the
fact that Miranda and I know about it is just
because we're both advocates but most people in
Kentucky don't know.

MS. CECIL: So, if KEJC is putting together something on that, we, first of all, very much appreciate it because we're not trying to hide coverage that's available to people. So, Miranda, if you guys want to share with us, we're happy to work with you on that and, then, also help distribute when something is created.

MS. BROWN: Thank you. It's an update on something that we actually used several years ago and hadn't updated in a while because things were in flux. And, so, we're working on it and thank you for the option to share.

MS. BEAUREGARD: And, Veronica,

I'll just add, we understand that you all have been working incredibly hard to respond to everything during the pandemic.

So, the presumptive eligibility option is fantastic. Having expanded presumptive eligibility has been a game-changer for Kentucky and we want people to have that as one option.

We just feel like for certain individuals, there is a risk there. And, so, we want to make sure that there's more information out in the public so that they have choices to make, even though we understand that there are a lot of limitations around emergency Medicaid. We certainly don't want to over-market it. We just want people to have that information. So, thank you all.

Any other questions related to the Campaign and Coverage for Immigrants before we move on?

I actually did have one question I wanted to go back to on copays just to verify. If someone has fee-for-service and let's say there's not an exemption currently in the regulation, would fee-for-service be charging these \$1 copays or can DMS waive them?

1 MS. BATES: So, fee-for-service 2 could charge them. 3 MS. BEAUREGARD: But can waive 4 them. 5 MS. BATES: That's an option. Everything is so new, we kind of have to look at the 6 7 impact on things and we have to make sure that at 8 the end of day that everybody is following the law. 9 So, I'll just leave that there. 10 MS. BEAUREGARD: Okay. that it's not an MCO, I wasn't sure if it was a 11 requirement to charge. 12 13 Was somebody else about to say 14 something? I'm sorry. 15 MS. CECIL: It was me and I was 16 just going to basically support what Stephanie said. The regulation, it still may go before the committee 17 of jurisdiction, Health and Welfare, and there's a 18 19 lot to implementing it, giving notice. 20 I think the important thing to 21 keep in mind right now is that there are no copays 22 during the health emergency and we will be very 23 sensitive to, once this gets implemented, making sure there's proper notice to everybody. 24

And we definitely need you

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guys to help us with that, advocates to help us get that word out and make sure people understand what the requirements are.

And it is unfortunate that we have had to kind of craft something very different than what we went to go and ask for which was just completely removing the copays altogether, but the committee, it was the Administrative Regulation Committee's responsibility to ensure that we're following the law as they interpret it. And, so, we really had to kind of make last-minute changes to comply with that.

But it will be fantastic if there's just a ton of people who, during the next General Assembly, go to their legislators and talk about the fact that it's something that should be removed. It's something that changing a shall to a may could be very critical to getting coverage to people.

MS. BEAUREGARD: Well, I think a lot of advocates are planning to. Thank you, Veronica. And I think that the \$1 one time is about as good a compromise as you can have in the meantime. So, we appreciate that.

I think we can go on to Item

5, the SUD and Reentry section on the agenda.

Sharley, could you just move things up a little bit on that page?

 $$\operatorname{MS.}$$ HUGHES: Yes. And we've got Leslie Hoffman on.

MS. HOFFMAN: What'S the status of the 1115 waiver for incarceration? We've just submitted our draft to CMS for completion. We wanted to see if we had all the pieces that we needed for a complete application and it's an amendment to our current SUD and we got one comment back today.

So, we had asked them to have that back to us yesterday. We received it today. So, we're like a day late getting that done, but we're looking to have it in public comment around 9/30 which would be sometime next week. And once it's out for public comment, that will be for thirty days and, then, it will go back to CMS.

Now, as far as an approval date - we have been talking to CMS - they aren't able to give us an approval date because they are working on their own guidance internally. So, it may take a while. We don't look for it to be a quick turnaround because they're working. We're

kind of, for lack of better words, the guinea pig on this one. We're the first state in the nation that's done this. So, we're trying to include pretrial. We're trying to include also the thirty days prior to release, getting them connected to their MCO of choice. And in between time, as long as they're eligible for the services, they would be able to receive SUD services while incarcerated behind the wall. So it's very exciting.

What alternatives are you exploring to eliminate suspension? So, if a person is deemed eligible, it's voluntary, and if they're deemed eligible and they are in the program, there won't be a suspension. They will be eligible for services on Day 1 which is how we identified incarceration to include those pretrial members.

MS. BEAUREGARD: So, if I'm understanding correctly, anyone who is incarcerated but pretrial, they would have active Medicaid, not that they would be necessarily using it unless they were getting these services specifically outlined under the waiver.

MS. HOFFMAN: Yes. It's voluntary. So, if somebody decides not to go in to the programs that we have that we're working on to

expand - most of them are already established.

We're just trying to expand them and to allow for a

larger group of people to be served, but as long as

they're voluntarily going into the program, the jail

deems them qualified. There are a couple of rules

around what's qualified.

And as long as they're deemed qualified, then, there shouldn't be a suspension ever put on to their Medicaid while they're incarcerated.

MS. BEAUREGARD: Whether it's pretrial or not.

MS. HOFFMAN: That's correct.

MS. BEAUREGARD: Okay. So,

Kentucky Voices for Health and a number of other advocates, the ACLU of Kentucy actually kind of led the effort to do a sign-on letter and we were looking to what Massachusetts did which was lifting the suspension for anyone who was pretrial, but we really saw that as not necessarily being a limitation, that pretrial isn't something that really is different in any sort of substantial way.

So, we thought perhaps anyone incarcerated at least in jails could keep their Medicaid active so that there wouldn't be any delay

in coverage when they were released. Is that still something that DMS is considering or are you going to limit it to people who are getting services under this 1115 waiver?

MS. HOFFMAN: So, this particular 1115 - and I don't know what may come about in the future but this particular 1115 is for substance abuse services. So, that's the area that we're looking at now; but, like I said, something else may come up in the future in other arenas and other populations, but right now, we're looking at substance - I'm sorry.

MS. CECIL: I apologize,
Leslie. So, Emily, we are considering when we're
making the system changes for the 1115 as to whether
or not we're going to go ahead and remove suspension
or incarcerated individuals. We're still evaluating
again - and I think I've mentioned this numerous
times - we just want to make sure we're not paying a
capitation payment on those individuals.

And, so, we're trying to figure out in our system how would we make sure that that doesn't happen. We know that come I think it's next month, that we're going to have a better interaction with the AFRA system which notifies us

when somebody is incarcerated or not and that's going to be as close to realtime as you can get.

So, we're hoping that that change in the interim until we make a final decision on removing the suspension will dramatically decrease the number of inaccurate reporting of people incarcerated and will also be a lot quicker on removing that suspension when somebody leaves for not just SUD but for any incarcerated person when they leave, that we'll get that notice almost in realtime that they're being released.

MS. BEAUREGARD: That would be a huge change and improvement for sure.

So, one other question that I had. Would it be possible - and we don't have to get really into the details here - but are you all considering potentially doing some sort of clawback that MCOs know to sort of prepare for if someone is incarcerated, they've already gotten their capitation payment but obviously you can't make any payments, the MCOs when someone is incarcerated. Could there be some agreement that there would just be a clawback of that capitation in retro?

 $\label{eq:MS.CECIL:Oh, yeah, and that} % \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left(\frac{$

MS. BEAUREGARD: I thought that it might be something to some degree.

MS. CECIL: Yeah, that's very much the system now. I think what we've heard from providers is they want some assurance that there wouldn't be any further recoupments or any notice of recoupments based on it but it's not a perfect system. And, so, we can't give an actual, no, you're never going to get recouped because the system shows they were incarcerated.

Again, I mean, our current process is that we already do a retroactive review on that and recoup cap payments as a result.

MS. BEAUREGARD: Okay. Yeah, that's good to know. Thank you.

So, the last question that we had on that item was about OIG oversight of sober living housing and recovery residences.

I know this was in a conversation that started back in, at least that I'm aware of, started back in the winter because there was a bill - I think it was House Bill 134 - that was filed to create some sort of certification program, and I understood at the time that the Cabinet wanted to kind of look into it.

So, I wasn't sure if there were any updates.

MS. HOFFMAN: The only thing

that I'm aware of - and anybody else can feel free to speak - I think the sober living and the recovery residences, I think that's through DBHDID within our Cabinet, and I was thinking it was called - forgive me if I'm butchering the acronym - but I thought it was like NAR, N-A-R, but we could reach out to our partners in DBHDID if you want me to.

MS. BEAUREGARD: That would be great. If you could just connect me with them, that would be really helpful and we could have them at our next TAC meeting.

 $$\operatorname{MS.}$ HOFFMAN: I'd be happy to include them in the next TAC meeting.

MS. BEAUREGARD: That would be really helpful. Just to give you two of the concerns that I've heard, one is the quality of these residences is not always great, sometimes very bad.

But in addition to that, many turn people away when they're on MAT, on medication-assisted treatment, for their substance use disorder, and we understand that Medicaid provides

1 MAT, and that's something that many people need in 2 order to recover. So, if they don't have housing, that can really cause a problem and that's been a 3 4 real struggle. 5 MS. HOFFMAN: Okay. 6 MS. BEAUREGARD: Does anyone 7 else have a question or anything that they want to 8 say related to this? 9 Then, we can move on to Public Charge. I mainly wanted to say thank you. 10 11 Commissioner I think many months ago now approved 12 the memo that Miranda and I think some colleagues 13 from the Kentucky Office for Refugees worked on. really appreciated that information going out 14 15 through DMS so that it was official. 16 I did notice that the link on the website says Public Change instead of Public 17 18 Charge, and I don't think that many people will 19 recognize Public Change as the same thing. So, I 20 don't know if they will click on it. So, it's just 21 a small request. 22 MS. BATES: Was that on our

website, Emily?

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MS. BEAUREGARD: Yes.

MS. CECIL:: I'm looking at our

1 website and I see Public Charge Rule. 2 MS. BEAUREGARD: Oh. Well, 3 maybe it got changed. 4 MS. BROWN: But if you click on 5 it, the link that actually appears still has the incorrect verbiage. So, if you share the link with 6 7 someone, it's still going to have the word Change in it instead of Charge. 8 9 MS. BEAUREGARD: That's not as big an issue probably, but I think that if it can be 10 11 changed, that would be great. And maybe from the 12 time that I made this agenda, the change got made. 13 So, I appreciate it. 14 The next item on the agenda is 15 the 1915(c) waivers and I wanted to start by asking 16 about the status of the EVV implementation which if people aren't familiar with it is electronic visit 17 verification. 18 19 MS. HUGHES: Pam, are you still 20 on? 21 MS. SMITH: I am, yes. This is 22 Pam Smith with Medicaid in Community Alternatives 23 and we're overseeing the EVV implementation. 24 So, where we are right now is

we are in the middle of testing. We started sending

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out the directions for accessing training. Training will begin that first full week of October. And, then, we have a soft go-live on November 17th where any of the providers that choose to use EVV at that point can.

We're encouraging them to do so. It is not mandatory at that time but what it will do, it will allow them to maybe select a few participants they want to use it with to get kind of the hang of scheduling visits, visits they've completed, what the billing looks like for Tellus and it kind of gives the rest of November and December to work out any kinks, get any questions answered.

And, then, for dates of service January 1st of 2010 and forward, it is required and all of the billing has to go through the Tellus ap. We have about eight or nine third parties that are working with different providers in the state. They are in the process of testing right now. It involves about twelve different agencies I think that use those. So, we're working hard with those vendors to get the communication out for them and any changes.

We will be doing a training

targeted towards the PDS employees just because it's
a little bit different for them than it is having
someone at an agency that schedules the visits, but
that starts also, that training begins also that
first full week of October.

MS. BEAUREGARD: Okay. Thank
you. Any questions about that before we go on?

MR. CAMPBELL (By Interpreter:)
I do. I am a 1915 waiver and I get my home health
aide through a home health agency. Do I have to do
anything or is it the agency's job?

MS. SMITH: It will be the agency. So, the only thing, Arthur, really that you will need to know is that when your home health aide, when they're done doing their visit, so, at the end of their visit, they'll ask you to make a mark on the device if you can.

If not, there's a reason that you can't just saying that they were there and provided the visit but it will be up to the agency to do everything as far as training and making sure that they have what they need to be able to comply with EVV. You won't have to do anything.

MR. CAMPBELL (By Interpreter:) My agency is already doing that. Thank you.

MS. BEAUREGARD: Thank you for that update, Pam. The next question is the status of rate review. I know that the redesign, the larger waiver redesign process was put on hold, but has rate review continued?

MS. SMITH: It was placed on hold with the larger redesign. Right before COVID, we were beginning to dive back into that and we were updating the new administration, and, then, when COVID hit, all of that got placed on hold.

So, we will be picking that back up but we have not done anything else with the rate review, with that study as of right now.

MS. BEAUREGARD: Do you have a plan for when you might start that work again?

MS. SMITH: It's on our plan but it will depend honestly on the state of emergency and us getting back to kind of a more stable normal for receiving, you know, individuals, making sure they're receiving the services that they need before we start that back.

MS. BEAUREGARD: Okay. And just for I think many people on the phone may not know that the state of emergency, the public health state of emergency goes through I believe it's

1	October 25 th or somewhere around there, and, then,
2	we're hoping, I would assume, that there would be an
3	extension of that.
4	MS. BATES: It's October 23 rd ,
5	and the feds didn't make a decision until right up
6	close to that last time, right, Veronica?
7	MS. CECIL: That's correct.
8	MS. BEAUREGARD: Okay. Thanks.
9	MR. CAMPBELL (By Interpreter:)
10	Will we talk about this issue again?
11	MS. BEAUREGARD: Arthur, I can
12	put the rate review on the next agenda. We can
13	continue to follow up, yes.
14	MS. DEMPSEY: Emily, could I
15	ask a quick question about EVV?
16	MS. BEAUREGARD: Yes, of
17	course.
18	MS. DEMPSEY: I just wanted to
19	check and see. On the EVV implementation, are you
20	all hearing a lot from parents, family members that
21	I assume are doing PDS services on if it's going to
22	be difficult for them to adapt to the EVV plan?
23	MS. SMITH: Honestly, we have
24	heard from a few but it is less than ten
25	individuals. And when you consider the fact that in

Kentucky, we have about 70% of our participants in the waivers participant direct at least one service. So, it's less than 1% of the individuals. And, so, we're working with the individuals that have specific concerns.

MS. DEMPSEY: Okay, because we had heard from some that are not used to an electronic system or that haven't used an electronic system. Okay. I was just curious.

MS. SMITH: That's one of the reasons we decided to do the training that's targeted specifically to the PDS employees just because it's different than anything really that they have done. Some of the agencies already have those systems in place.

And, then, we're working with just individuals as they contact us. Kelly, I know that you've worked with her some, our communication analyst. She is working specifically with individuals, too, on their concerns and, then, we are kind of doing some hand-holding if it's needed. So, we're doing what we can to facilitate the change because we realize it's going to be different.

And, so, we're trying to work with them and make sure that they get included in

1 that initial group, too, in November so that even if 2 all they do is schedule visits, they get to use the system some before it is absolutely mandatory that 3 4 they use it. 5 MS. DEMPSEY: Okay. And who is that that's working with family members? 6 7 MS. SMITH: So, Kelly is our 8 communications analyst. She does a lot of the 9 communication. April and I are the leads on the project and, so, we've had specific discussions. 10 Tellus will be conducting the training as well. 11 12 it's kind of a team effort as far as who is 13 involved. 14 MS. DEMPSEY: Thank you. 15 MS. BEAUREGARD: All right. 16 Any other questions, Patty? MS. DEMPSEY: No. That's it. 17 18 Thank you. 19 MS. BEAUREGARD: Okay. 20 And, then, the next item on the agenda is related to 21 Appendix K which is part of an application that was 22 approved specific to changes that Medicaid was 23 making to respond to the needs of the pandemic. 24 I'm going to let Arthur share

his questions and concerns related to that which he

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did email earlier to Sharley and other members of the TAC. So, Sharley, if you also want to share that with DMS staff, that might be helpful to them.

Arthur, would you like to share your concerns or would you rather I read what you wrote?

MR. CAMPBELL (By Interpreter:)

I have a question. I know what I wrote is long.

MS. BEAUREGARD: Well, I think that the example that you provided really got to the heart of it. Maybe we can start by saying there's a box on the application that would have allowed for any necessary support provided in hospitals and Arthur shared two things.

One is a process that P&A is really leading, I believe, related to how hospitals decide who gets a ventilator or who gets certain life-saving services whenever there aren't enough to go around, which luckily in Kentucky we haven't been in that situation yet but I know there's been planning for it, and that was more background - do you want to take over?

MR. CAMPBELL (By Interpreter:)
Okay. Let me do this. Be patient.

INTERPRETER: (Reads from Mr.

Campbell's correspondence:) Ms. Beauregard, I have asked to be put on the September 22nd, 2020 Consumer Rights TAC Zoom meeting agenda to discuss a very important issue that will greatly affect many people with severe disabilities who are on Kentucky Medicaid.

 $\mbox{MS. BEAUREGARD: So, Arthur,} \\ \mbox{the second part - oh, I'm sorry.}$

INTERPRETER: (Reads from Mr. Campbell's correspondence:) Ms. Beauregard, I did not ask to be put on the September 22nd, 2020 Consumer Rights TAC Zoom meeting agenda to discuss the Commonwealth of Kentucky crisis standards and the sequential organ failure assessment.

No matter how important that issue may be, in fact, at some future TAC meeting, I may ask to speak on this subject, but today I want to talk about a very important Medicaid issue called Option K-2 box.

I am sure that you know, Ms.

Beauregard as well as the rest of the TAC members,

that Kentucky has numerous 1915(c) waivers including

Supports for Community Living, the Michelle P.,

Home- and Community-Based and Acquired Brain Injury

Waivers.

In March and April when the coronavirus or the COVID-19 pandemic got critical, the Department for Medicaid Services in Washington, D.C. put in Appendix K in its waiver and Kentucky Department for Medicaid Services got approval of this Appendix K on March 25th, 2020 from the Center for Medicaid Services.

If the states would check the K-2 box which says I temporarily allow for payment for services for the purpose of supporting waiver participants in an acute care hospital or short-term institutional stay when necessary supports (including communication and intensive personal care) are not available in that setting, or when the individual requires those services for communication and behavioral stabilization, and such services are not covered in such settings.

However, Kentucky DMS did not check the Appendix K-2 box. Protection & Advocacy and our group wrote several times to Secretary Friedlander and Commissioner Lisa Lee asking DMS to update its Appendix X and check the K-2 box.

it's not needed. She also said that hospitalized patients can already have staff with them. It's

been our experience that a waiver participant is not allowed to charge for having staff with them and could face Medicaid fraud charges if they do.

I am going to use myself as an example why this K-2 box is so desperately needed to be checked. About five or six years ago, I had a hernia operation and the first medical system didn't want to put me in the hospital to do the operation but I made them because of my cerebral palsy. When I am in severe pain, I cannot manipulate and control my limbs.

Because of my severe speech impairment, I had my brother accompany me to the hospital to explain that I had intelligence and how I communicate with my linguistic board and how my body will react to pain.

After he explained all of this, the hospital personnel said okay. After my brother left the hospital, a nurse or one of the aides brought my dinner in. She wouldn't look at my linguistic board. She ignored what I was trying to tell her and placed the dinner high up out of my reach. So, I didn't eat that night.

The next morning, they did the operation. At noon, they brought my lunch. Due to

the pain, I couldn't control my hands to eat, so, I didn't eat lunch. I was supposed to have pain medication every four hours, but after 6 p.m. that day, I did not get any more pain medication.

When I got to be in severe pain, I begged for pain medication but they ignored me. Then I asked them to call my brother or my personal assistant to come and help me talk to them. They refused to.

I didn't have anything to eat or drink the three days while I was in the hospital. When my brother and my personal aide came to take me home, the hospital personnel told my brother the reason for them ignoring me was because I was being mean and unruly.

This is why someone like myself needs to be able to bring a personal assistant to the hospital to assist us in communication and personal needs, and DMS or the Cabinet needs to pay our personal assistant while they are assisting us doing things if the hospital does not provide that kind of service.

This issue is a very serious problem and has always been around in the disability community, but it came to the forefront when the

coronavirus or the COVID-19 appeared in March and it is a very important issue that will really affect many people with severe disabilities who are on Kentucky Medicaid.

MR. CAMPBELL (By Interpreter:)
I would ask the members to bring this issue before
the MAC meeting and ask the Cabinet or Medicaid to
sign or mark the K-2 box. Thank you.

MS. BEAUREGARD: Thanks,

Arthur. I appreciate it. It sounds like a very terrible experience that you had. I don't know if anybody wants to respond to that from DMS, but we can make a recommendation to the MAC that DMS select that box.

MS. SMITH: And, Emily, I can give some context behind it. And, Arthur, certainly, that was a terrible experience that you had and I wish that I could say that didn't happen in hospitals and it wouldn't but we know that it does.

I will let you know specific to this option in Appendix K, we did not select it initially and we continue to monitor anytime we have a waiver participant that has been hospitalized related to COVID. We have been lucky that we have

had very good control in this population and have not seen the - and I'd say it's been about a month since I got the report - but we had only had I think it was two hospitalizations out of all of our waiver population related to COVID.

So, at any point in time, we can amend Appendix K if we need to do that. So, we have been watching this situation; and if at anytime if we see that it does become necessary, we can change that amendment and submit to CMS for review and approval.

MR. CAMPBELL (By Interpreter:)
One more thing. CMS said this box will be good
after COVID-19 is over with.

MS. SMITH: Go ahead, Arthur.

MR. CAMPBELL (By Interpreter:)

So, I think this box should be checked. Thank you.

MS. SMITH: So, Appendix K is only applicable during the state of emergency.

However, Arthur, I think you bring up a very good point about when we have individuals such as yourself that may have communication barriers, that it is important for them to be able to have someone in the hospital with them to be able to make sure their needs are being met and that what happened to

you does not happen to them.

So, I have noted that down.

The HCB waiver, actually we're working on the renewal as the current application has expired. So, I have written that down. We will look at how we can add that to the regulation and to that renewal, the possibility for that option so that it won't just exist during states of emergency so that it would be part of the service offering itself.

MS. BEAUREGARD: Pam, that sounds like an even better solution, although, I mean, potentially both would be good.

I wanted to ask what the downside would be of selecting that box on Appendix K? Is there a high cost to it? Are you worried that people unnecessarily use services because it still seems to suggest that they would be for only when services aren't available?

MS. SMITH: So, there wasn't necessarily any intent behind not selecting it other than we were, as I mentioned, keeping a very close eye on our waiver individuals and who had been exposed to COVID, who had had presumed positive or positive tests and the supports that they needed, not only in the hospital but also if they needed

additional supports at home.

So, we honestly, we did not select it on our first submission with the knowledge that if it became necessary that we could go back and amend that and cover it. So, there wasn't really any intent behind not selecting it.

I think we were focused more on making sure that we could allow individuals to get more in-home services and that we could try to keep them out of the hospital versus having to go in to the hospital or in to an institution where there's a likelihood that they would get exposed to COVID was actually higher than us being able to provide wraparound services at home and provide them more at home.

 $\mbox{MS. BEAUREGARD: Okay. Arthur,} \\ \mbox{it sounds like you have something more to say.} \\$

MR. CAMPBELL (By Interpreter:)
I may have more to say about this at our next
meeting.

MS. BEAUREGARD: Okay. We can put it on the agenda again. And I wanted to just ask Pam for clarification. On the HCB waiver renewal, what is the time frame for that and is there any followup we need to do?

MS. SMITH: So, we are in the final editing stages. So, we realize that it's going to be confusing because there was waiver redesign and all of the waivers had been out for public comment.

So, we will do some webinars probably that first week of October. We are targeting October 5th to release both the HCB and Model II for public comment. We will have a sheet that goes with it that will highlight what changed.

We have expanded some of the high-level things. We've expanded home-delivered meals so that there will be more opportunities to access that service. We tried to clarify some of the definitions. We were trying to expand some of the provider networks to expand who can provide some of the services.

We are looking at updating the PDS legally responsible and immediate family member, that criteria to make it more participant friendly.

So, as we get closer to releasing that which I realize, gosh, it's already almost the end of September, we'll communicate some more. So, we will send something out, plus we will have at least one live webinar and record it. If

1 we have a lot of people registered for that one, we 2 will try to have two, maybe one in the morning time 3 and then one more towards the evening that will go 4 over more about the changes and what to look for. 5 MS. BEAUREGARD: Okay. And are you suggesting that before you actually 6 7 complete this final edit that you would be adding in 8 services similar to what is written on that box from 9 Appendix K? 10 MS. SMITH: Yes. I will look at that and actually meet with - we're meeting with 11 Dale tomorrow. So, I'm actually going to look at 12 13 that and the regulation and see what options that we 14 have. 15 MS. BEAUREGARD: Thank you. We 16 really appreciate that. MS. SMITH: And, Arthur, you 17 18 know that if at anytime you want to email me if you 19 have any, even before the next TAC meeting, if you 20 want to send me an email or have any more comments, please send those. You can send them directly to me 21 22 or to that Medicaid public comment box. 23 MR. CAMPBELL (By Interpreter:) 24 Okay, boss.

MS. SMITH: Thank you.

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1 MS. BEAUREGARD: All right. 2 3 4 5 6 7 8 this process should look like. 9 Just as a refresher, members of any advisory committee or structure that are 10 11 participating in some sort of Medicaid-related 12 advisory committee and need assistance, personal 13 assistance, interpretative services, transportation 14 or other accommodations to fully participate, that 15 that be covered by DMS or provided. 16 17

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policy.

think we can move on to the next item on the agenda which has been on the agenda for a long time and I think it's probably something that maybe just fell through the cracks because at our last meeting, I believe Commissioner Lee was there and said that DMS planned to create this policy to follow up on what

So, that was something that I think has been agreed to but we haven't seen a

MS. BATES: Did you all make a recommendation on that?

MS. BEAUREGARD: Yes. We made multiple recommendations.

MS. BATES: I knew you did before but, I mean, as a result of I guess, gosh, whenever we met last. Was it January or who knows when?

MS. BEAUREGARD: Yeah. I do think that there was a recommendation. I don't remember DMS' official response, although we could go back and look.

What I recall is just the Commissioner coming to our meeting and saying that we would do that.

MS. HUGHES: All that is covered under the Americans with Disabilities Act laws. So, I mean, I don't know that we would necessarily have----

MS. BEAUREGARD: Yes, you're correct that the ADA protects people with disabilities and provides for accommodations or requires accommodations be provided.

But what we have experienced or what Arthur specifically has experienced but we believe that other people with disabilities would also be facing is participating in these advisory positions can be really prohibitive if you don't have personal assistance, interpretative services, transportation, the things that you need in order to fully participate and the cost has been on the individual until now.

I know that there was some - I think, Sharley, you mentioned if Arthur needed anything, he could email you, but what we want is a really formal process that all people know they can follow in order to have their needs met.

And we expect that more people with disabilities would participate in advisory committees if they knew that these accommodations were being made for them, so, just something that would be formal.

MS. BATES: So, if you all can make a formal recommendation, then, that way we can give you something formal back and, then, everybody will just be formal.

MS. BEAUREGARD: Well, we have made probably like ten formal recommendations but we will make another one.

MS. BATES: Well, I think Sharley was looking from January.

MS. HUGHES: Actually, I have found it, and based upon that - you did make the recommendation, the TAC did, but, then, at the MAC meeting, our response back to the TAC was based upon what Ms. Beauregard discussed at the January 23rd MAC meeting, she believes this has been resolved.

The Department cannot provide something in writing because it would depend on the particular situation. However, we have shared several times we will work with any individual that is appointed to any TAC.

So, based upon----

MS. BEAUREGARD: Well, then, there was a misunderstanding of whatever I reported at that MAC meeting. What I reported was probably in response to Commissioner Lee saying that DMS would create an official policy. So, I probably reported that as good news but certainly I didn't say that things were resolved.

MS. BATES: I would just go ahead, Emily, and just go ahead and recommend it again. That way we can just kind of put it to rest.

MS. BEAUREGARD: Yeah. And, like I said, the reason that it's important isn't because Sharley has - nobody has told us recently that there won't be accommodations. We just want a process people can know and follow. Okay. So, thank you for that.

MR. CAMPBELL (By Interpreter:)

Do you want me to - I have outlined what it will

cost for someone like me to go to a meeting. Do you

want me to re-send that to you?

MS. BEAUREGARD: Arthur, I have that in my email and I know Sharley has that, too.

We can share that information with the MAC, but I'm glad to hear. I mean, it sounds like both

Commissioner Lee and Stephanie are saying that this is something that DMS is willing to do. It's just a matter of getting the process completed.

I remember the number being

I remember the number being something around \$600 for the transportation, the personal assistance in order to attend all of the MAC meetings. So, while it's cost-prohibitive to the individual, it's not necessarily cost-prohibitive to the Cabinet to do this for the people who are providing this advisory.

 $$\operatorname{MS.}$ HUGHES: The travel is actually covered in the statute for the TACs and the ${\operatorname{MAC.}}$

MS. BEAUREGARD: The personal assistance, the person driving.

MS. COLLINS: If I may, it also could be like a hotel room because I have been told - this is Camille Collins with Protection & Advocacy, and I believe I've stated this in previous meetings.

For example, there was a woman

in Eastern Kentucky who was very interested in serving in this capacity; but to come to this meeting which is two hours, for her, it's a four-hour or five-hour drive and she has a physical disability and it is very exhausting.

And, so, she would require a hotel to accommodate her to be able to attend. So, it's costs like that, too, that are normally outside of the travel costs that are in the regulations.

MS. HUGHES: Camille, it does state that any - I can't remember the language that the law states but it's any required travel expenses to meet the needs, and we have covered hotel rooms for other MAC and TAC members previously.

MS. BEAUREGARD: I think all of that is good. We want to just see it written out in a formal way so that people know how to request that. And as we're even recruiting TAC members, it would be really nice to have that information to say don't be discouraged from participating because these costs can be covered and here's how you can do it. I mean, that's really all we're looking for at this point.

MS. BATES: So, Sharley, I think we just need to wait on the recommendation

and, then, we'll formally respond back. MS. HUGHES: Okay. MS. BEAUREGARD: Thank you. So, if there's nothing else to discuss with that item, and I don't think there is, we can move on to the next which is the recommendations. So, I have been taking some

notes, and I'll just kind of briefly run through what I think we have heard, and, then, if folks have other things they want to add or change, you all can let me know.

So, one thing if we want to make a recommendation about doing some sort of side-by-side comparison of MCOs for open enrollment, and if not, that that information just be provided to MAC and TAC members so that we can then provide it to our networks. So, what do people think about that?

MS. BROWN: I like it.

MS. BEAUREGARD: Which one? We could say this ideally or this.

MS. BROWN: I do think that because consumers get open enrollment information directly from the State, I think it would be helpful for that information to include some, even if it's

limited, side-by-side comparison of why these are different.

MS. BEAUREGARD: Yes, I agree, and even if it has to be electronic because I wouldn't want any of the mailings to be delayed and I understand that there may be a timing issue there, but we can work on that one. Okay.

The next would be that DMS take the option to remove the five-year bar for legally residing immigrants, pregnant women, I should say, legally residing pregnant women to provide Medicaid coverage, that DMS expand emergency Medicaid to include outpatient services and educate consumers on enrollment options, on how to initiate an application probably would be the right thing to say. And there are some states that are doing this, like I said, that we could look to as examples.

And, then, the next would be that DMS waive any copays under the fee-for-service program, if possible, if that's legally possible.

MR. CAMPBELL (By Interpreter:)

Do you need a motion?

MS. BEAUREGARD: Thanks,

Arthur. I'm just going to run through these really quickly. And, then, if everybody likes the sound of

them, we'll go through them and vote on them.

MR. CAMPBELL: Okay.

 $$\operatorname{MS.}$$ BEAUREGARD: So, the next would be that DMS select Option K-2-I box on that Appendix K application.

The next would be that DMS - I don't know if I should say update the HCB waiver renewal, include services for waiver participants as we stated basically who are - what is that language - temporary allow for payment for services for the purpose of supporting waiver participants in an acute care hospital or a short-term institutional stay, etcetera, so, just to basically formalize what Pam said.

And, then, the final would be develop a written policy outlining this issue with the ADA in making accommodations.

Was there anything else that people wanted to recommend? Okay. Any changes to what I have just said? Now I'll go through them and try to get all the terms correct and be specific with the details; and with each one, we'll stop and do a motion.

So, the first would be that DMS develop a side-by-side document comparing the

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1	value-added services provided by each MCO for open
2	enrollment, or that DMS provide this information to
3	TAC and MAC members to share with their networks.
4	And I would also clarify, it could be a side-by-side
5	that is on paper or electronic.
6	So, I'll take a motion for
7	that.
8	MS. BROWN: I'll motion.
9	MS. BEAUREGARD: A second?
10	MS. DEMPSEY: I'll second.
11	MS. BEAUREGARD: Thank you,
12	Patty. All in favor? Any opposed? So, that
13	passed.
14	The next would be that DMS
15	take the option to remove the five-year bar for
16	legally residing pregnant women. I'll take a
17	motion.
18	MS. BROWN: Motion.
19	MR. CAMPBELL: Second.
20	MS. BEAUREGARD: Arthur. All
21	in favor? Any opposed? Motion passed.
22	The next would be that DMS
23	expand emergency Medicaid to include outpatient
24	services when necessary and educate consumers on how

to initiate the emergency Medicaid application.

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1	I'll take a motion.
2	MS. BROWN: Motion.
3	MS. BEAUREGARD: Thank you,
4	Miranda. Second?
5	MR. CAMPBELL: Second.
6	MS. BEAUREGARD: All in favor?
7	Any opposed? That one passed.
8	The third is that DMS waive
9	copays in the fee-for-service program, if possible.
10	I'll take a motion
11	MS. DEMPSEY: I'll motion.
12	MS. BEAUREGARD: Thank you,
13	Patty. Is there a second?
14	MS. BROWN: Second.
15	MS. BEAUREGARD: Thanks,
16	Miranda. All in favor? Any opposed? So, that one
17	passed.
18	The next item is that DMS
19	select the Option K-2-I box on Appendix K or on the
20	Appendix K application, I should say that reads
21	temporarily allow for payment for services for the
22	purpose of supporting waiver participants in an
23	acute care hospital or short-term institutional stay
24	when necessary supports (including communication and

intensive personal care) are not available in that

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1	setting, or when the individual requires those
2	services for communication and behavioral
3	stabilization and such services are not covered in
4	such settings.
5	MR. CAMPBELL (By Interpreter:)
6	I make a motion.
7	MS. BEAUREGARD: Thank you,
8	Arthur. Second?
9	MS. BROWN: Second.
10	MS. BEAUREGARD: Thank you,
11	Miranda. All in favor? Any opposed? That one
12	passed.
13	The next would be that DMS
14	include services for waiver participants as outlined
15	under Appendix K, K-2-I as part of the HCB waiver
16	renewal.
17	MS. DEMPSEY: I'll motion.
18	MS. BEAUREGARD: Okay. Thank
19	you, Patty. Second?
20	MR. CAMPBELL: Second.
21	MS. BEAUREGARD: Thank you,
22	Arthur. All in favor? Any opposed? This one
23	passed.
24	And the final is that DMS
25	develop a written policy outlining DMS' compliance

1 with the ADA in relation to advisory committee 2 participation. I'm going to make the motion that we 3 had made before, that this written policy addresses 4 how DMS complies with the ADA by paying for or 5 providing appropriate accommodations for people with disabilities to allow them to fully participate in 6 7 meetings as a person serving in an advisory capacity 8 specifically addressing the need for personal 9 assistance, transportation assistance, interpretive services and other accommodations as necessary. I'll 10 take a motion. 11 MS. BROWN: I motion. 12 13 MS. BEAUREGARD: Thank you,

Miranda. Second?

for this one.

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MR. CAMPBELL (By Interpreter:)

I will not vote on this because it will involve me. So, I'm not supposed to vote.

MS. BEAUREGARD: That's probably a gray area. I think you're representing other people, but if you feel comfortable not voting, that's okay. If Miranda and Patty are willing to vote, I think we'll still have a quorum

Miranda already made a motion. Patty, could you second that motion?

1	MS. DEMPSEY: I will. I'll
2	second.
3	MS. BEAUREGARD: Thank you.
4	All in favor? Any opposed? All right. It passed.
5	Arthur did not vote.
6	All right. Thank you all.
7	Those are our recommendations which we will provide
8	to the MAC. I know there's a special meeting
9	tomorrow. I'm not sure that that would be the
10	meeting that we would provide recommendations or is
11	it? Do we have to go off the regular meeting
12	schedule?
13	MS. HUGHES: There's a meeting
14	Thursday of the MAC.
15	MS. BEAUREGARD: I meant
16	Thursday. I'm sorry.
17	MS. HUGHES: Yes, and it will
18	be handled just like every other MAC meeting. The
19	TACs will be making their presentations just like if
20	they were in person.
21	MS. BEAUREGARD: Okay. Thank
22	you. I wasn't sure if it was special only for the
23	items that were on the agenda.
24	MS. HUGHES: That's on the
25	agenda, those items. The TAC reports are listed on

1	the agenda.
2	MS. BEAUREGARD: Okay. Thank
3	you. If anybody is wondering when that next meeting
4	is, it is on Thursday, so, this week, the $24^{ ext{th}}$ at
5	10:00, and I included that information on the
6	agenda, the log-in information with the Zoom call.
7	It's also on the MAC page, and I saw that Sharley
8	had posted the agenda there as well.
9	Thank you all. If there's
10	nothing else, we can adjourn.
11	MR. CAMPBELL (By Interpreter:)
12	May I say something?
13	MS. BEAUREGARD: Yes, and I
14	actually had something else I forgot, too.
15	MR. CAMPBELL (By Interpreter:)
16	I am really surprised how good this went using Zoom.
17	I'll see you next month.
18	MS. BEAUREGARD: All right.
19	Before you sign off, I wanted to ask Patty, Miranda
20	and Arthur, do you want to keep our scheduled
21	meeting for October which would be October 20 th at
22	1:30 just to get back on track?
23	MS. DEMPSEY: It's fine with
24	me.
25	MS. BEAUREGARD: We can also

two weeks before, so, sometime in early October, we could revisit and see if we feel like we need to have a meeting. So, we could have an email exchange to see there are topics that we need to put on the agenda, and if not, we can wait, but, then, the next scheduled meeting would be in December. The final meeting of the year is scheduled for December 15th.

MS. BROWN: Like you said, we can revisit, but we will need to vote on our meeting dates for the coming year at one of these upcoming meetings. So, it might be good if we have two just to make sure we have everybody at one.

MS. BEAUREGARD: We have a quorum. I like that idea. That's smart. Okay. Why don't we plan on the October meeting and we'll cancel it if we feel like we don't need it, and it may also just be a shorter meeting which would be nice.

Thank you, everyone.

MS. HUGHES: Just to clarify real quick, Emily, the actual scheduled meeting will be cancelled. Then, you all can call a special meeting for the same date and time.

MS. BEAUREGARD: I understand because you're still planning to cancel them during

1	the state of emergency, right?
2	MS. HUGHES: Yes, because we
3	don't have meeting space available big enough to
4	social distance six feet for everybody.
5	MS. BEAUREGARD: And we don't
6	want to do that either. This format worked really
7	well, so, we appreciate you hosting us.
8	MS. HUGHES: Okay. No problem.
9	MS. BEAUREGARD: If that's all,
10	then, we can adjourn. Thanks, everyone.
11	MEETING ADJOURNED
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